

User Productivity Kit (UPK)



Oracle User Productivity Kit (UPK) provides a collaborative development environment to create system related assets – the “People to System” documentation. With the ability to produce multiple outputs through a single recording session, Oracle UPK reduces content development time and cost. You can rapidly produce interactive transaction simulations, classroom and web based training materials, and in-application performance support. With the creation of user test scripts, the system transactions can be defined and tested before go-live, providing the necessary materials to ensure user adoption. Oracle UPK is key to increasing productivity and reducing overall software implementation costs. ■



Why UPK

- Easily record training videos
- Train end users during software rollout
- Produce personalized system documentation
- Train new employees
- Document business processes
- Use as a refresher when someone goes on vacation
- Multi Language
- Standardized Format

UPK can be instrumental to companies who are:

- Implementing new enterprise applications
- Upgrading to newer releases of their enterprise applications, or just expanding functionality in current applications
- Documenting business practices for various compliance initiatives
- Consolidating systems due to merger or acquisition
- Reducing IT spending due to the current business environment
- Workforce knowledge base shift
- High employee turnover
- Need to increase end user adoption
- Non-standardized documentation



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Setup UPK by recording a software transaction

See It!	Try It!	Know It?	Do It!	Print It!
Watch a video of the transaction executing	UPK will direct the user how to enter the transaction themselves	UPK will ask the user to execute the transaction and “grade” them	UPK will assist as needed in live software	On Demand Documentation Printing

Maximize ROI and Mitigate Risk

Fast recovery of upfront investment through accelerated user adoption.

Streamline Implementation

Pre-built model business process documents and pre-built content for Oracle applications speed time to deployment.

Drive user adoption and productivity

Application training enhances competency and compliance with multiple learning methods and just-in-time performance support.

Improve productivity

Multiple learning methods educate and remediate learning for effective knowledge transfer and user adoption.

Increase business efficiency

Live, in-application performance support decreases help desk support costs and increases user competency.

Accelerate time to deployment

System process documentation for fit-gap analysis provides time and cost savings, jump-starting your implementation or upgrade project.

Reduce content creation time

Rapid content creation tools produce multiple assets through a single authoring session saving content development time and cost.

Library of Prebuilt Content for Oracle Applications

